

FIG. 1

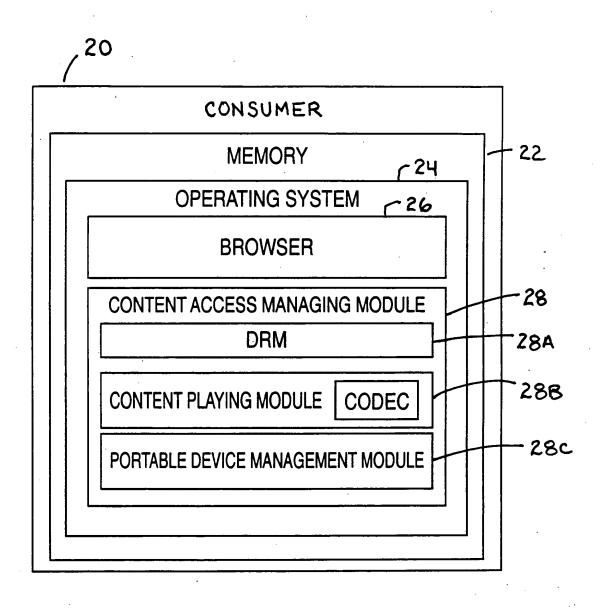


FIG. 2

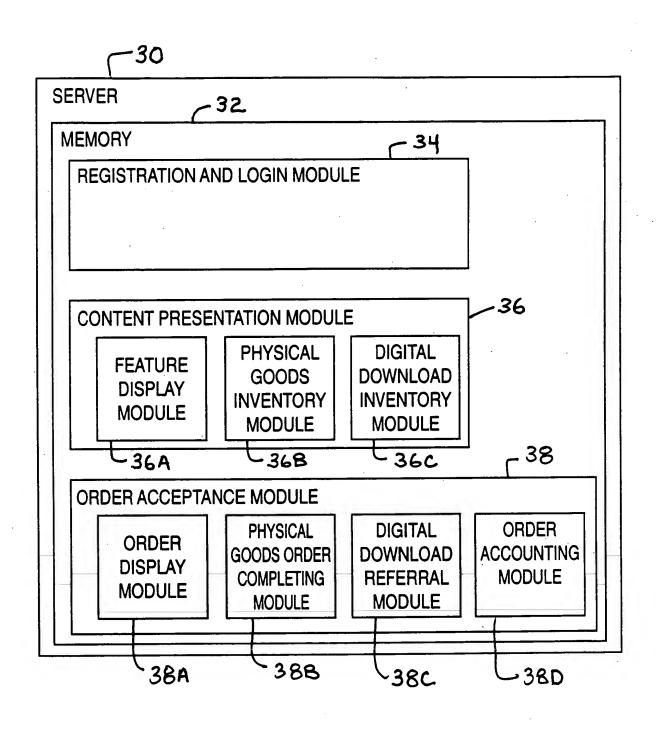
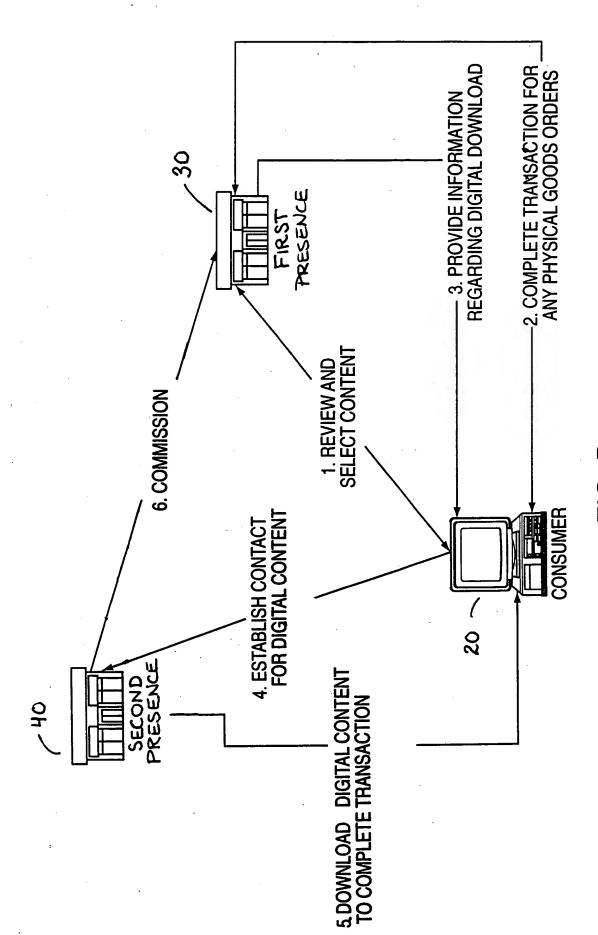


FIG. 3

FIG. 4



**FIG.** 5

FIG. 6A

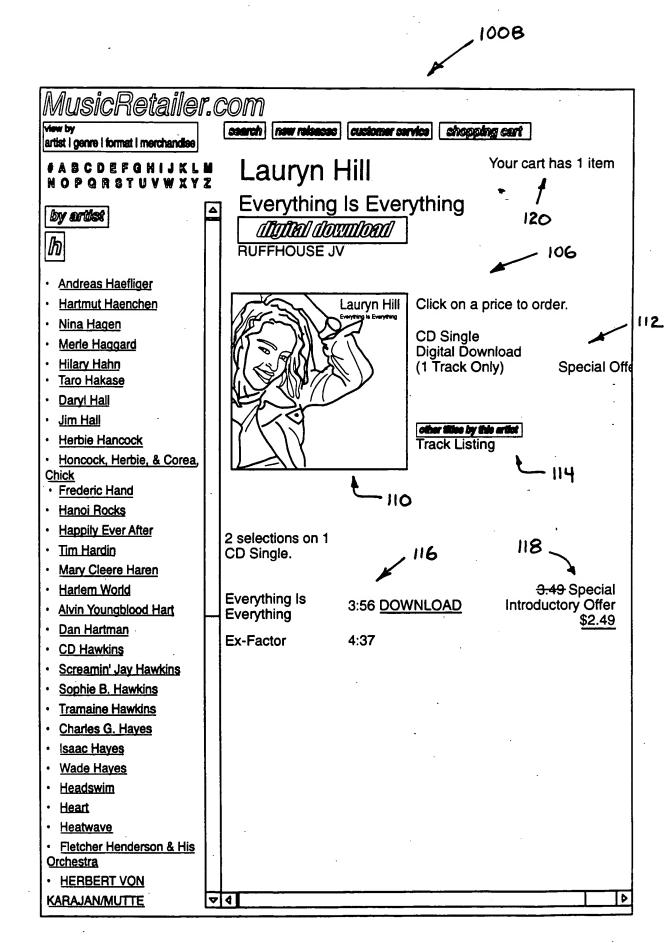


FIG. 6B

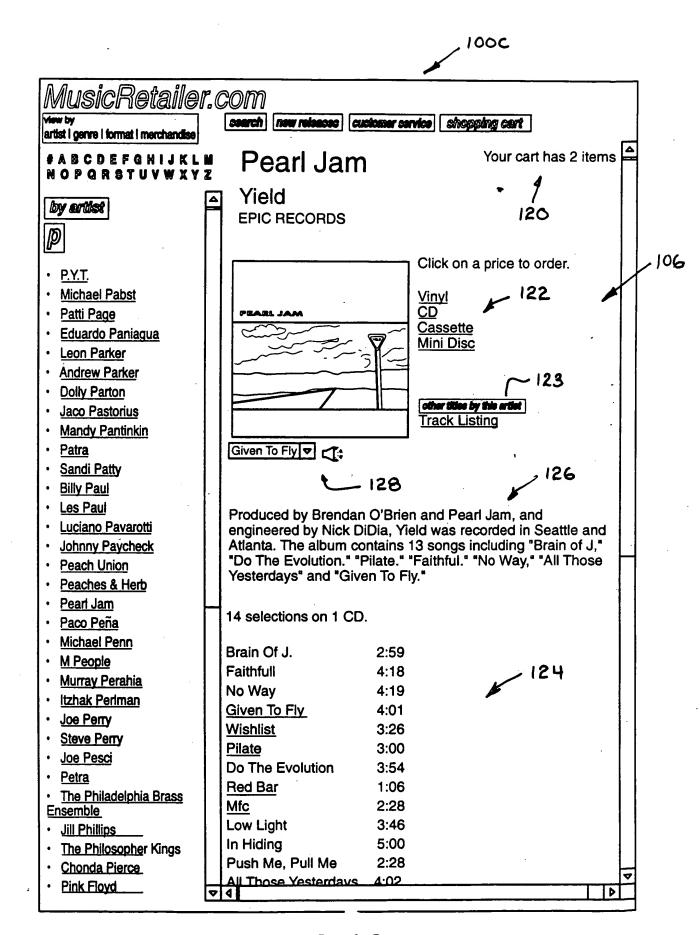


FIG. 6C

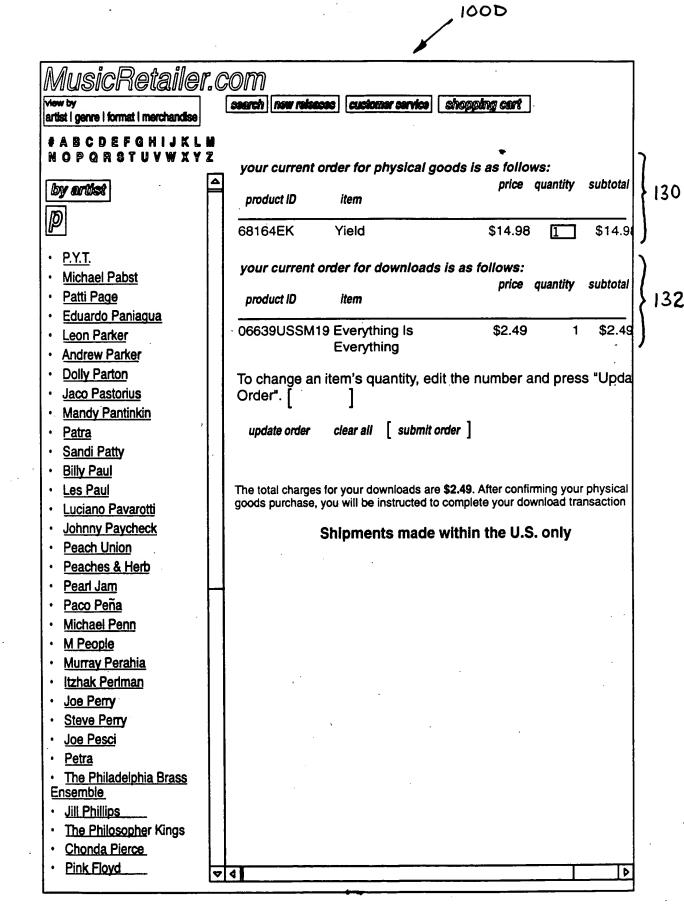
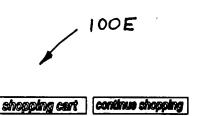


FIG. 6D



# MusicRetailer.com

order and make your purchase.

The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" buttom to confirm this

customer service

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order. YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

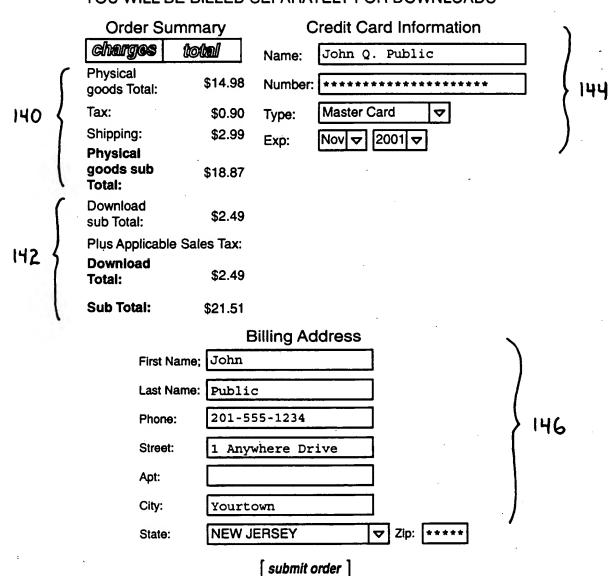


FIG. 6E

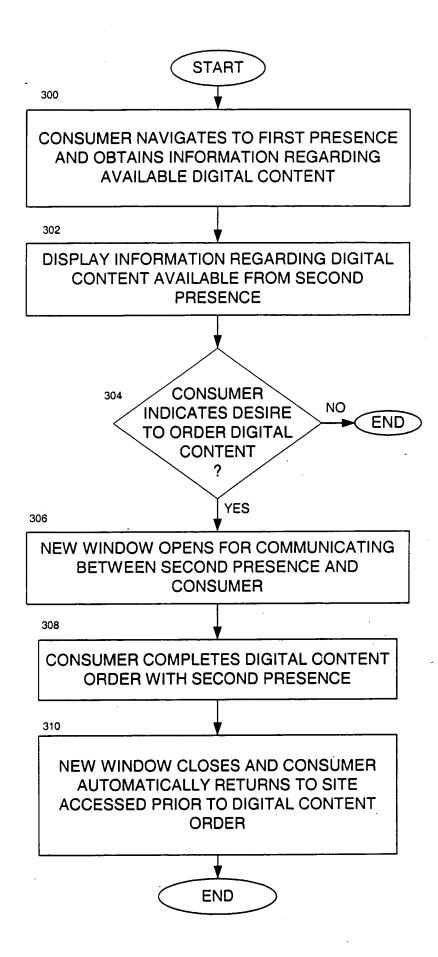


FIG. 7

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# Welcome Sony Music customer

registration

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

### **Please Note:**

Your credit card has not yet been charged for your music downloads. If you have any questions about downloading music, click here for FAQ's.

## **DOWNLOAD SERVICES ACCOUNT**

Information regarding your music downloads will be e-mailed to you.

		NEW SONY MUSIC DOWNLOAD CUSTOMER	RETURNING SONY MUSIC DOWNLOAD CUSTOMER
	(	To receive your music downloads all fields must be completed.	To receive your music downloads all fields must be completed.
		Your Name:	Email/ User ID:
0011	/	Email:	Password:
204		US Zip Code:	Login
	- 1	Password:	·
		Passwords must be at least 6 characters.	
		Re-enter Password:	
	\	Neort	
		•	
,			

	, 200B	
	COMMINIONG	S
2 billing information	1 2 3 4 1	

Your order reference number is 7223750. You have selected the following music downloads:

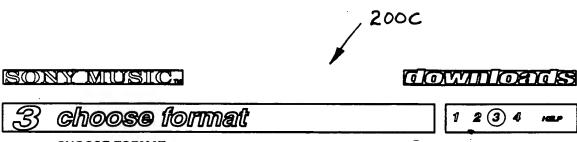


Please print this page by clicking the printer icons, or write down your order reference number so theat we may better serve you.

			we may better sen	ve you.
	artist	title		cost
208	Lauryn Hill	Everything is Everything		\$2.49
1	I would like to rece on this artist.	ive more information	Sub-Total	\$2.49
'	on this artist.		Sales Tax	\$0.00
	•	-210	Grand Total	\$2.49
	BILLING INFORM	<b>IATION</b>		-
1	To receive your mu completed.	sic downloads all required (*) fields must be	Please Note	
	Credit Card:		Your credit card has been charged for your music downloads.	
	Name on Card:	*		
212 4	Card Number:	*	This site uses the ind	
	Expiration:	01 ▼ 2000 ▼ *	security feature called Sockets Layer protoc in order to further pro	ol ["SSL"]
	Address:	*	credit card and perso information between browser and our serv	nal your
	City:			
	State:	Alabama		
1	U.S. Zip Code:	*****	214	
\		Next		

You will be able to return to this session for the next 48 hours if necessary by using the link in the email we have sent you with your account information.

 <del>""</del>		



### **CHOOSE FORMAT**

Click below toselect the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

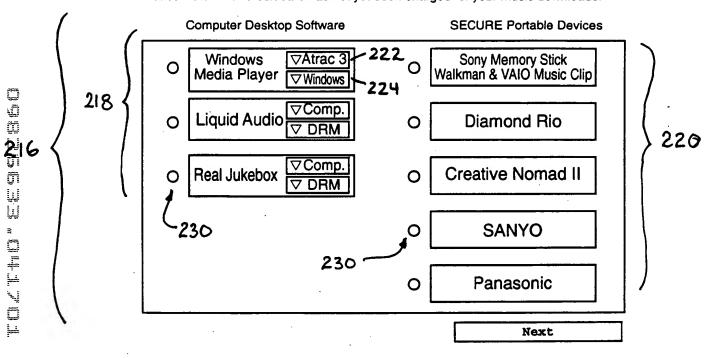


FIG. &C



## **CHOOSE FORMAT**

Click below toselect the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

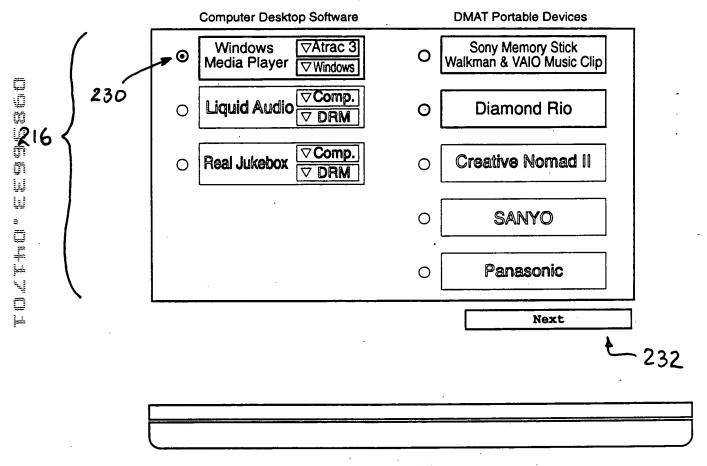


FIG. 8D



Continue

# downloads

# **3 choose format**

1 2 3 4 100

You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed. You can download the latest versions of each by clicking the link below.

## Windows Media Player and ATRAC3 for Internet Explorer

Once you finish with the installation, click the continue button.

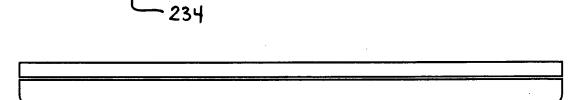


FIG. 8E

200E

<b>S(0)</b>	ay miusic.	<u>a</u> o	V, V		<u> </u>
3	<b>choose format</b>		19	2 3 4	HELP
	SOFTWARE VERIFICATION				
	We have verified that you have the proper software necessary to e have chosen.	enjoy the o	lowr	lloads you	
Please Note: Your credit card has not yet been charged for your music downloads.					
	Your may now click the 'Complete Purchase' button to be able to o	lownoad y	our	songs.	
	Complete	Purcha	.se	· · · · · · · · · · · · · · · · · · ·	
				L 236	•
	•				
	<u> </u>	-		<del> </del>	

FIG.8F



# downloads

4. download songs

1 2 3 4 1

DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist

title

time file size

Lauryn Hill

**Everything Is Everything** 

3:56 3.88 MB

**Download Song** 

238

Estimated time to complete digital download (file size 4 Mb)

Modem Speed Estin	nated time
28.8 Kbps 21 min	ns 20 sec
56.0 Kbps 9 min	20 sec

FIG.8G